

# OUR COMMITMENT TO CHILD & YOUNG PEOPLE'S SAFETY AND WELLBEING

*We welcome and support all children and young people, including Aboriginal and Torres Strait Islander children, children with disability, children from culturally and linguistically diverse backgrounds, LGBTQIA+ children, and those who need extra support.*

## OUR PLEDGE

- Every child and young person has the right to be safe, respected, and heard.
- We have zero tolerance for harm, neglect, racism, bullying, or discrimination.
- We provide culturally safe and inclusive spaces where children and young people can bring their whole selves.
- We listen to children, young people, families, and communities to continuously improve our services.



## YOUR VOICE MATTERS

- If you feel unsafe, worried, or unhappy, speak to any trusted staff member.
- You can also contact us at:
- Phone: 07 46324688
- Email: [admin@momentummentalhealth.com.au](mailto:admin@momentummentalhealth.com.au)
- QR Code linking to our Child Safety & Wellbeing resources and complaints form



## HOW WE KEEP YOU SAFE

- Staff and volunteers are trained in child safety, trauma-informed practice, and cultural safety.
- Our policies and procedures reflect the Child Safe Standards and the Universal Principle.
- Leaders champion and model safe, respectful, and culturally responsive behaviour.
- We engage with Aboriginal and Torres Strait Islander communities and other stakeholders to ensure our practices are inclusive and effective.

## OUR VALUES IN ACTION



Positivity | Accountability | Contagious Courage | Kindness | Evidence & Innovation | Diversity & Inclusion

### Universal Principle

A child safe entity must provide an environment that promotes and upholds the right to cultural safety of children who are Aboriginal persons or Torres Strait Islander persons.